



Southern Blue Travel and Touring - Terms and General Conditions

Southern Blue Travel and Touring operates tours throughout Australia. These tours involve travel through regional, coastal and outback areas which are sometimes remote and isolated. For these reasons we reserve the right to alter itineraries, accommodation and transport as the necessity arises by way of adverse weather, road, mechanical defect or any other operational conditions. Some tours are conducted into culturally significant areas. At all times we are bound to honour the cultural integrity of the Aboriginal landowners and their ceremonial obligations. If itinerary alterations are implemented due to unforeseen circumstances, where possible, an alternative itinerary of similar inclusions and standard will be provided. (We strongly recommend Travel Insurance) Any personal expenses incurred by a passenger as a result of any delay, alteration or curtailment of any tour is at the sole responsibility of the passenger. Southern Blue Travel and Touring is unable to guarantee exact arrival and departure times and is not liable for any failure to make connection with or guarantee operation of any particular service. Any unused portion, of a tour or holiday, for what ever reason, is not refundable. Whilst Southern Blue Travel and Touring will take all reasonable steps to provide an enjoyable tour, Southern Blue Travel and Touring accepts no liability for any loss of enjoyment whatsoever or howsoever experienced by the passenger. Southern Blue Travel and Touring or it's representative has absolute discretion to withdraw from or curtail any person/s participation in any tour or activity, who due to their mental or physical condition, is such as to render them incapable of caring for themselves, or become objectionable to other passengers, or they become a hazard to themselves or other passengers.

Concessions: Persons under the age of 5 years are considered to be infants and will require a seat of their own on extended tours. A nominal charge will be made - please contact Southern Blue Travel and Touring with details. Persons 5 years to 12 years are considered to be children when sharing with a minimum of **two** adults. Please contact Southern Blue Travel and Touring with details, to avail the most suitable arrangements for a family. Alternative accommodation more suited to families is available than has been listed.

Smoking: By way of Government and Company regulations, smoking is prohibited inside our vehicles, however frequent stops are made for the comfort and enjoyment of all passengers.

Health & Fitness: The extended tours run by Southern Blue Travel and Touring traverse remote areas without medical facilities. A reasonable standard of health and fitness is required in order to undertake the normal types of activities essential in a remote environment while on tour. Activities may include walking, swimming, sitting in vehicles for periods of time, climbing into and out of vehicles and some walking on rocky or undulating surfaces. We expect you to assess your own standard of fitness and health, to determine your capacity to participate in one of our tours. If you are uncertain, please enquire of us.

We recommend that you seek professional medical advice before you travel regarding inoculations for various diseases. We cannot advise on this, and ask that you obtain all required vaccinations and health advice well in advance of the trip.

What to Bring: Casual comfortable clothing is recommended for day wear. Warm layered clothing including a wind breaker/spray jacket for winter and a pair of long pants, light loose clothing for summer. Red and bright colours are not

recommended as this can influence wildlife viewing. Neat casual dress is required for some restaurants. Strong footwear and a hat. Several changes including warm clothes for early morning and evenings are recommended, swimming attire, personal toiletries, cameras, sunscreen and a small flask for drinking water.

Office Manager:
Mrs Naomi Chambers, Managing Director
naomi@southernblue.travel

Operations Manager:
Mr Chris Chambers, Director Sales & Marketing
chris@southernblue.travel

Reservations:

Email: res@southernblue.travel
Phone: Within Australia Ph 08 7605 8016
Outside Australia 61 8 7605 8016
Fax: Within Australia 08 8953 1327
Outside Australia 61 8 8953 1327
www.southernblue.travel

Payments:
As per credit agreement via
Direct Deposit into our Bank Account as follows:

Southern Blue Travel and Touring
Bendigo Bank – Port Lincoln
BSB: 766 000
A/c #: 137431979
SWIFT CODE: BENDAU3B
Email payment confirmation to:
accounts@alicespringsholidays.com.au

Operations Address:
Unit 2, 15 Monterey Drive
Port Lincoln, SA 5606
Australia

Postal Address:
Southern Blue Travel
PO Box 220
Port Lincoln SA 5606
Australia

Rates: Please note all prices quoted are in Australian Dollars, and are valid from 1 April 2010 to 31 March 2011. For future validity dates and rates please contact us. *NB: Persons travelling alone must pay the Sole Use Rate.

Cancellation: Cancellation must be made in writing and such notice is not effective until received by the company during normal working hours. If a tour has commenced there will be no refund of fare or unused portion of tour. The following fees apply to each individual person on cancellation when travelling on a public tour.

Days of Notice	14+	5-13	Less than 5 days
Fee per person of fare	20%	50%	No Refund

Amendments: Once a booking is confirmed each change will incur a \$50.00 pp fee.

Travel Documents: Final documentation will be issued upon receipt of cleared funds

Travel Insurance: A travel Insurance policy purchased in the country of origin covering loss of deposit, airfares, accommodation charges, medical expenses, loss or damage to personal property and repatriation expenses is strongly recommended. The insurance should cover loss arising from the passenger's inability to travel due to any reason whatsoever. Southern Blue Travel and Touring accepts no responsibility for any loss, damages or expenses incurred by a person travelling.

Luggage: Maximum weight of all luggage is 15 kg (33 lbs). Alternative arrangements can be made for excess luggage and all luggage is carried at 'owners risk'. Alice Springs Holidays accepts no responsibility for loss, damage or otherwise of luggage.